



Miller-Valentine Group
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September 14, 2012

Feldkamp Enterprises, Inc.
3642 Muddy Creek
Cincinnati, OH 45238

Attn: Chadd Feldkamp

Re: Twin Towers – Dayton, Ohio

Dear Chadd:

I want to take a few minutes of your time, to say Thank You for another project well done. Once again your firm performs above and beyond my expectations. As you are aware, this project had some unusual requirements and once again Feldkamp handled all aspects professionally and safely. I have to admit that I was a little apprehensive about how we were going to perform our work with a building completely occupied with senior citizens, where safety was the number one goal. Your employees took the necessary steps to ensure that the residents remained safe and were treated with respect, making this a truly professional project with little disruption to the residents' daily life. Chadd, this attention to the small details is what sets your firm apart from other HVAC companies.

In my forty plus years in the construction business, I have rarely had the opportunity to say it has truly been a great pleasure to work with you and your associates. You have performed amazing feats, whether it was an HVAC issue or plumbing. You have approached each project with the same attitude, be it a million dollar project or a thousand dollar project. You have adhered to my schedules and most times performed far faster than I expected. You have handled our emergency fire clean-ups and for that matter, all projects with the customer in mind, which is a very rare quality in today's world.

Chadd, the word "Service" should be in your company name as that's what you provide. Thanks again and I look forward to working with you again in the near future.

MV Residential Construction, Inc.


James C. Byers
Project Manager

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